

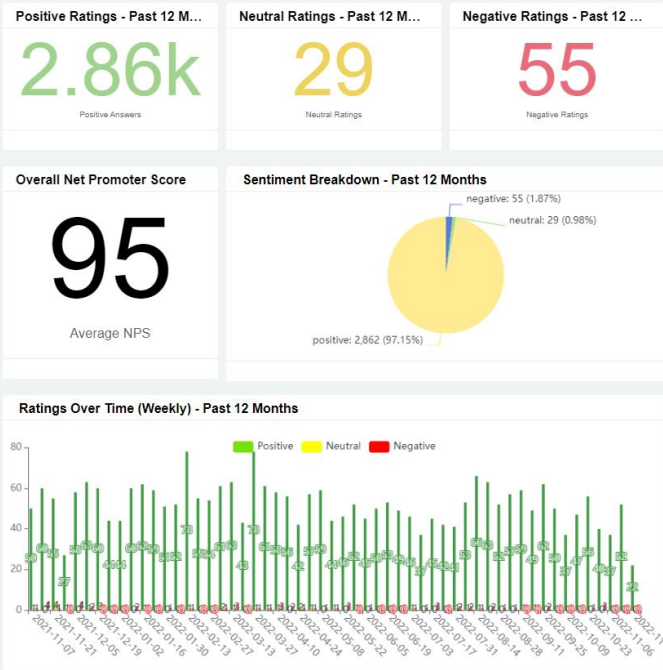
# Simplesat Dashboards Package

The SImplesat Dashboards Package captures customer satisfaction (CSAT) and net promoter score (NPS) data from the SImplesat tool and provides a complete overview of a company's performance. It shows overall CSAT and NPS scores broken down per company, per customer, and more. Users can click on any widget to drill down on specific metrics, making it easier to identify opportunities and resolve issues.

Read this article for an overview of the SImplesat Dashboard Package and the following topics:

- [Simplesat Dashboards Sample View](#)
- [Dashboard Information](#)
- [Widgets Information](#)
- [Purchasing the SImplesat BI Package](#)
- [Accessing the SImplesat BI Packages](#)

## Simplesat Dashboards Sample View



NPS By Company

Company	
ABC International Services	
DEF Properties	
GHI Corporation	
JKL Specialty Logistics Services	
MNO Systems	
PQR Assets	
STU Consulting	
VWX Technology Solutions	
YZA Accounting, Tax and Financial Services of America	
ABC Energy	
DEF Insurance	
GHI Services	
JKL Inc.	
MNO Partners in Technology LLC	
PQR Marketing Corporation	
STU Media Networks	
VWX Capital Group LLC	
YZA in America LLC	
ABC Corporation of America Technology Pte. Ltd.	
DEF Assets	
GHI Home Mortgage	
JKL Services	
MNO Networks	
PQR Health Services	

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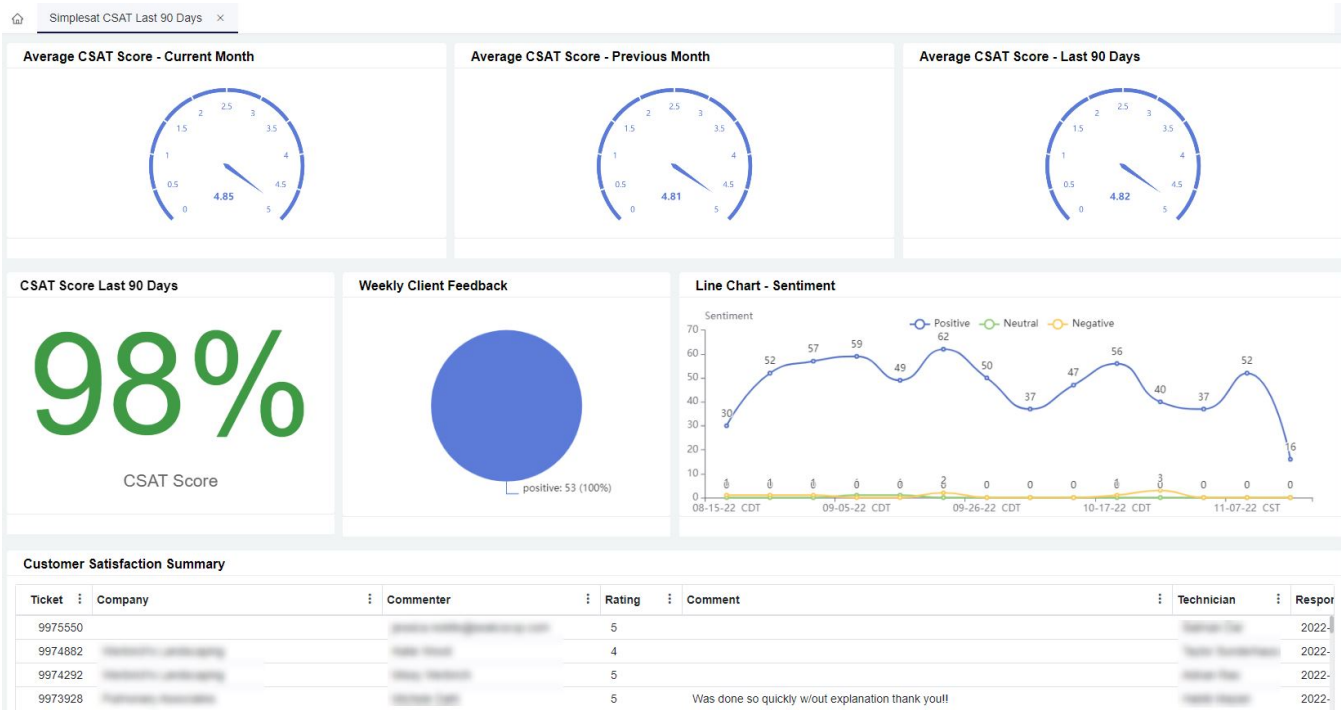
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Items per page

1 of 4 pages (354 items)



Dashboard Information

Dashboard Name	Description
SimpleSAT CSAT	A dashboard showing the overall CSAT score and its breakdown per team member, per company, per sentiment, and over time.
SimpleSAT NPS	A dashboard showing the overall NPS score and its breakdown per team member, per company, per sentiment, and over time.
SimpleSAT CSAT Last 90 Days	A dashboard showing CSAT metrics for different time ranges: current week, current month, previous month, and last 90 days.

Widgets Information

Widget Name	Type	Description	Link Dashboard
CSAT Score - Current Month	Card Number	A card number displaying the CSAT score in %	SimpleSAT CSAT
Positive Ratings - Past 12 Months	Card Number	A card number displaying the total number of positive ratings	
Neutral Ratings - Past 12 Months	Card Number	A card number displaying the total number of neutral ratings	
Negative Ratings - Past 12 Months	Card Number	A card number displaying the total number of negative ratings	
Sentiment Breakdown - Past 12 Months	Pie Chart	A pie chart showing % of positive, neutral, and negative ratings	
Ratings Over Time (Weekly) - Past 12 Months	Column Chart	A bar chart showing levels of each sentiment across previous weeks	
CSAT by Team Member	Grid	A table showing CSAT scores per team member in ascending order	
CSAT by Company	Grid	A table showing CSAT scores per company in ascending order	
Feedback Stream - Full	Grid	A table showing complete information on each feedback received	
Overall Net Promoter Score	Card Number	A card number displaying the NPS score	SimpleSAT NPS
Positive Ratings - Past 12 Months	Card Number	A card number displaying the total number of positive ratings	
Neutral Ratings - Past 12 Months	Card Number	A card number displaying the total number of neutral ratings	
Negative Ratings - Past 12 Months	Card Number	A card number displaying the total number of negative ratings	
Sentiment Breakdown - Past 12 Months	Pie Chart	A pie chart showing % of positive, neutral, and negative ratings	

Ratings Over Time (Weekly) - Past 12 Months	Column Chart	A bar chart showing levels of each sentiment across previous weeks	SimpleSAT CSAT Last 90 Days
NPS by Company	Grid	A table showing NPS scores per company in ascending order	
NPS by Customer	Grid	A table showing NPS scores per customer in ascending order	
Feedback Stream - Full	Grid	A table showing complete information on each feedback received	
Average CSAT Score - Current Month	Progress Tracker	A progress tracker displaying the average CSAT score in the current month	
Average CSAT Score - Previous Month	Progress Tracker	A progress tracker displaying the average CSAT score from the previous month	
Average CSAT Score - Last 90 Days	Progress Tracker	A progress tracker displaying the average CSAT score for the previous month	
CSAT Score Last 90 Days	Card Number	A progress tracker displaying the average CSAT score for the previous month	
Line Chart - Sentiment	Line Chart	A progress tracker displaying the average CSAT score for the last 90 days	
Customer Satisfaction Summary	Grid	A table showing complete information on each rating from customers	
Weekly Client Feedback	Pie Chart	A pie chart showing % of positive and negative feedback for the week	


## Purchasing the SimpleSAT BI Package

1. Log in to MSPbots and go to [MarketPlace](#).
2. On the Marketplace tab, click the **BI Packages** tab.

## Marketplace

Analyze, enrich, and take action on your data with MSPbots Apps.

BI Packages
Bots
Apps
Bundles




\$ 79


/ Month

### SaaS Alerts BI package

By mspbots.ai

SaaS Alerts BI package includes 4 datasets, 0 widgets, 0 dashboards, and 0 bots prebuilt for you. You can clone...






\$ 79

/ Month


### SimpleSAT BI package

By mspbots.ai

SimpleSAT BI package includes 2 datasets, 23 widgets, 3 dashboards, and 3 bots prebuilt for you. You can...



3. Locate the **SimpleSAT BI package** package and click it. This action will take you to the Purchase window.




## SimpleSAT BI package

SimpleSAT BI package includes following prebuilt assets: 3 dashboards, 23 widgets, and 2 datasets prebuilt for you to quickly get started. Also, there are 3 bots not included in BI package, but you can purchase them separately. For help, visit the [wiki page](#)

Publisher  
mspbots.ai

Last updated  
2022/08/18 03:45 CDT

Integration  


Price ⓘ

**\$79.00**  
/Month

**Purchase**

**Dashboards** 3   **Widgets** 23   **Bots** 3   **Datasets** 2

**SimpleSAT CSAT**  
This dashboard contains all the widgets needed for CSAT - SimpleSAT.

**SimpleSAT CSAT Last 90 Days**  
The CSAT last 90 days dashboard displays different widgets related to CSAT statistics with different timelines.

**SimpleSAT NPS**  
This dashboard contains all the widgets needed for NPS - SimpleSAT.

4. Read the inclusions in the package and click **Purchase** when ready.  
5. Next, select the type of purchase plan. Then, click the **Purchase** button.

Customize your purchase plan:

×

Pay Monthly

**\$79.00**

/ Month

Pay Annually

**\$796.30**

/ Year

**Services**  
MSPbots services are customized to address specific client needs so you can maximize the benefits of using our products. Please choose services according to your business requirements.

Onboarding for 3 Weeks

**\$299.00**

**Order summary**

SimpleSAT BI package

\$79.00

**TOTAL**

**\$79.00**

**Purchase**

You'll be charged \$79.00 until your billing period ends. To learn more, see the [FAQ](#)

6. Input your Credit Card details and click **Save**.

Create Card

×

\* First Name

\* Last Name

Card Number

Exp. Month

Exp. Year

\* Security Code

Cancel

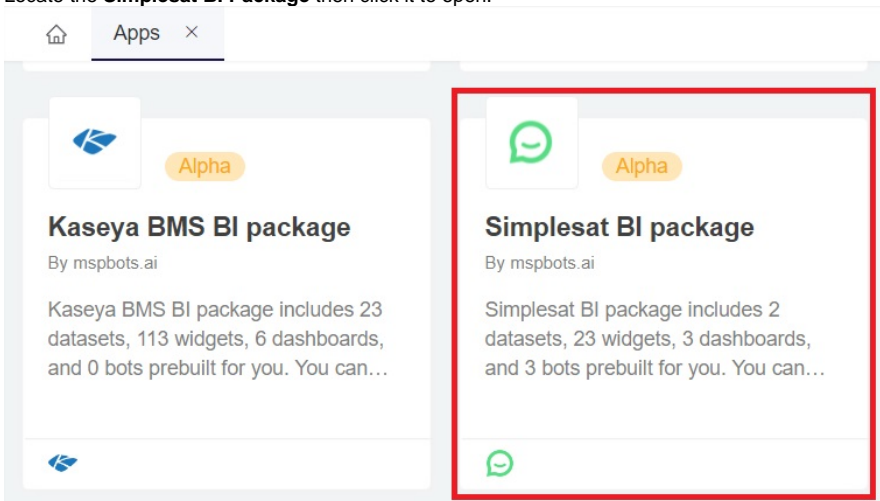
Save

7. Proceed to complete your order.

## Accessing the SimpleSAT BI Packages

The steps below are done after purchasing the SimpleSAT BI Package.

1. Log in to MSPbots and go to the [Apps](#) page.
2. Locate the **SimpleSAT BI Package** then click it to open.



3. On the **Dashboards** tab, select the dashboard, widget, dataset, or bot that you want to view.

