Datto RMM Dashboards Package

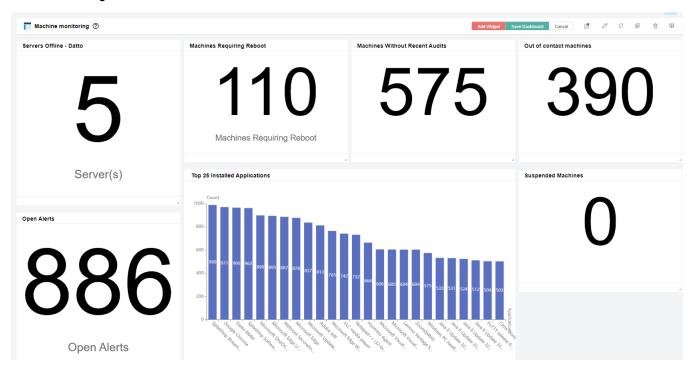
The Datto RMM Dashboard Package provides a clean and efficient way to monitor machines in a network. This dashboard package features the Alerts Dashboard, where alerts like Open Alerts and Alerts Resolved are viewed, and the Machine Monitoring Dashboard, where machine statuses like Servers Offline and Machines Requiring Reboot are found. It also allows technicians to fix problematic machines and audit sites promptly.

Read this article for a walkthrough of the Datto Dashboard Package and information on the following topics:

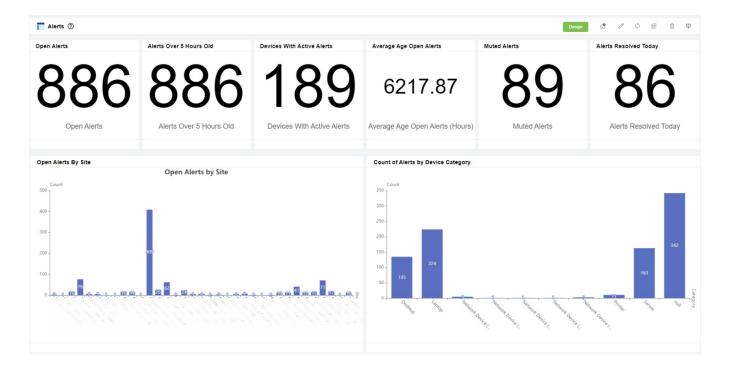
- Sample Views of the Datto RMM Dashboards
- Dashboard Information
- Widgets Information
- How to install the Datto Dashboards Package
- How to view the Datto Dashboards

Sample Views of the Datto RMM Dashboards

Machine Monitoring Dashboard



Alerts Dashboard



Dashboard Information

Dashboard Name	Description
Machine Monitoring	This dashboard template for Datto RMM lists all the machines in your AEM account, including the corresponding status and alerts needed to monitor machines.
Alerts	This dashboard displays different gauges that show different Alert statistics.

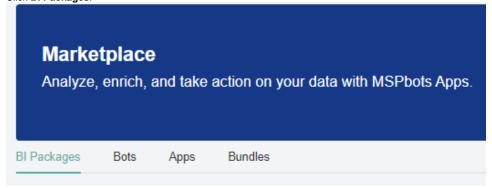
Widgets Information

Widget Name	Widget Type	Description	Link Dashboard
Servers Offline - Datto	Card Number	Server Offline - Datto shows the count of server machines that are offline or suspended.	Machine Monitoring
Machines Requiring Reboot	Card Number	The Machines Requiring Reboot widget shows the count of machines that are offline and requires a reboot.	
Machines Without Recent Audits	Card Number	The Machines Without Recent Audits widget shows the count of unsuspended machines that have no audit earlier than 7 days ago.	
Out of contact machines	Card Number	The Out of contact machines widget shows the count of devices last seen earlier than 7 days ago.	
Open Alerts	Card Number	Open Alerts shows the count of open alerts in AEM that are not muted.	
Suspended Machines	Card Number	The Suspended Machines widget lists the total number of suspended machines.	
Top 25 Installed applications	Grid	The Top 25 Installed Applications shows the count of installed applications limited to the top 25, not including the CentraStage agent.	
Open Alerts	Card Number	Open Alerts shows the count of open alerts in AEM that are not muted.	Alerts
Alerts Over 5 Hours Old	Card number	Alerts Over 5 Hours Old shows the count of open, not muted alerts over 5 hours old.	
Devices With Active Alerts	Card number	The Devices With Active Alerts widget counts the distinct devices with open, not muted alerts.	
Average Age Open Alerts	Card number	Average Age Open Alerts show the average hours open for open, not muted alerts.	

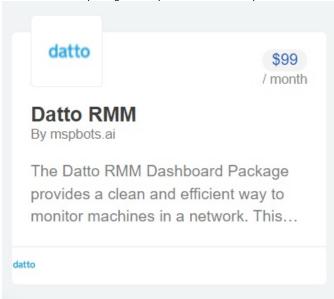
Muted Alerts	Card number	The Muted Alerts widget counts the open, muted alerts in AEM.
Alerts Resolved Today	Card number	Alerts Resolved Today counts the alerts resolved today in AEM.
Count of Alerts by Device Category	Bar	Count of Alerts by Device Category shows the count of open, not muted alerts that are categorized by the device.
Open Alerts By Site	Bar	Open Alerts By Site shows the counts of open alerts (not muted) split out by site.
Opened vs Closed Alerts Last 30 Days	Bar	The Opened vs Closed Alerts Last 30 Days widget is a count of alerts opened and a count of alerts resolved by day in the last 30 days.

How to install the Datto Dashboards Package

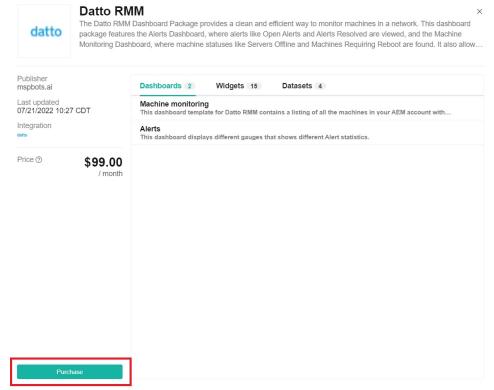
- 1. Go to MarketPlace on the MSPbots app's menu.
- 2. Click BI Packages.



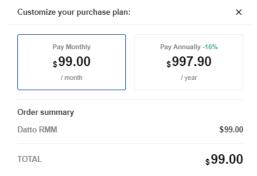
3. Select **Datto RMM** package. This opens the Datto RMM purchase window.

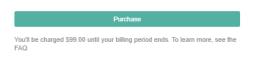


4. Next, click the Purchase button.



5. Proceed to customize your purchase plan by selecting Pay Monthy or Pay Annually. Then, click Purchase.

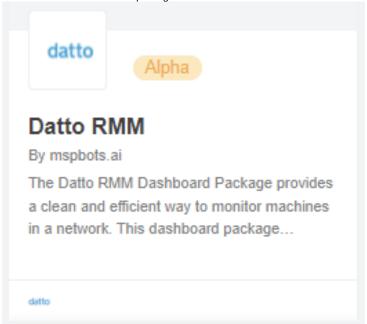




How to view the Datto Dashboards

1. Navigate to Apps on the MSPbots app's menu.

2. Click Datto RMM dashboards package.



 $\textbf{3.} \ \ \text{Hover over the \textbf{Dashboards}} \ \ \text{drop-down menu then, select either \textbf{Machine monitoring}} \ \ \text{or \textbf{Alerts}}.$

Dashboards ^

Machine monitoring

Alerts