Error QBWC1039 when connecting the QuickBooks Web **Connector to MSPbots**

This procedure is a workaround for the error QBWC1039 that shows up when connecting the new version of the QuickBooks Web Connector to the MSPbots app.

To fix the error and successfully connect QuickBooks to MSPbots:



2. Go to Edit on the menu and Preferences.



3. On the Preferences window, go to Integrated Applications then click the Company Preferences.

	Preferences	
Accounting	My Preferences Company Preferences	ок
Bills	You can manage all applications that interact with this QuickBooks company	y file here. Cancel
Calendar	Dent allow any applications to access this company file	Help
Checking	Notify the user before running any application whose certificate has expi	red
3 Desktop View	APPLICATIONS THAT HAVE PREVIOUSLY REQUESTED ACCESS TO THIS COMPANY	Default
Finance Charge	/ /	Also Con
Integrated Applications	ALLOW ACCESS : APPLICATION NAME	Also See:
Items & Inventory	MSPBots QB Web Connector	General General
Jobs & Estimates	Ren	move Service
Multiple Currencies	Reau	thorize
Payments		
Payroll & Employees		
Reminders		
Reports & Graphs		
Sales & Customers	Learn about applications that integrate with QuickBooks	
Sales Tax		
Search		
Service Connection		
Spelling		
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- Uncheck Don't allow any applications to access this company file.
 Uncheck Notify the user before running any application whose certificate has expired.
 Tick the cell beside the application name MSPBots QB Web Connector to allow access. Click OK.
 When the QuickBooks Application Certificate window appears, select Yes, always; allow access even if QuickBooks is not running.

	Quickbooks - Application Certificate	
in the second	An application is requesting access to the following QuickBooks company	Y
Clerk	Access may include reading and modifying QuickBooks data as well as enhancing the QuickBooks user interface.	
The second se	THE APPLICATION CALLS ITSELF	
2	MSPBots QB Web Connector	
	CERTIFICATE INFORMATION	
معاملان	Description:	
- And -	Developer:	
SEAL	Developer identity has been verified by:	
	Symantec Class 3 SHA256 Code Signing CA	
	QUICKBOOKS SOLUTIONS MARKETPLACE	
	Learn about applications that integrate with QuickBooks	
You have requested that	at QuickBooks ask before allowing this application to access the company file.	
Do you want to allow th	is application to read and modify this company file?	
No		
Ves prompt each tir	me	
e res, prompt each ur	QuickBacks componentils is enon	
Non when a sub-	QUICKBOOKS COMPANY THE IS OPEN	
Yes, whenever this (
 Yes, whenever this Yes, always; allow a 	access even if QuickBooks is not running	
 Yes, whenever this Yes, always; allow a 	access even if QuickBooks is not running	
 Yes, whenever this (Yes, always; allow a 	access even if QuickBooks is not running	
 Yes, whenever this (Yes, always; allow a Allow this application customer credit card 	access even if QuickBooks is not running on to access personal data such as Social Security Numbers and d information. Tell me	more
Yes, whenever this (Yes, always; allow a	access even if QuickBooks is not running on to access personal data such as Social Security Numbers and d information. Tell me	more

8. Enter the password from the MSPbots Integrations page.

<u>99</u>	Password Required
Enter pass	word for "MSPBots QB Web Connector"
I	
	OK Cancel

9. On the QuickBooks Web Connector window, select MSPbots QB Web Connector then click the Update Selected button.

ile	Help		1			
Se	lect All Select None Update	e Selected		View Log	Troubleshoot	Help
	Application	Auto-Run	Every-Min	Status	Password	Remov
•	MSPBots QB Web Connector /TSa For support: <u>https://app.mspbots.ai</u>	•	120	Last run: Last result: Received request from application. Click for more information	*******	Remove
App	lication Progress		35%			
App	lication Progress		35%			

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