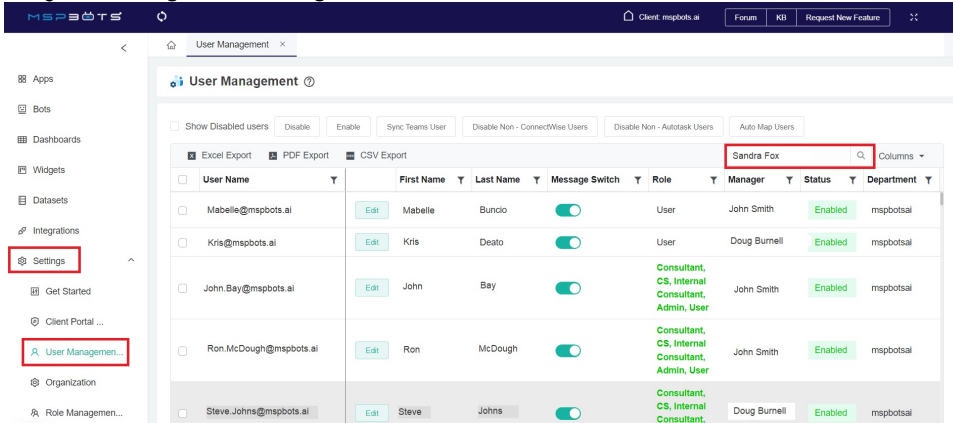


How to Stop Receiving Bot Alert Messages

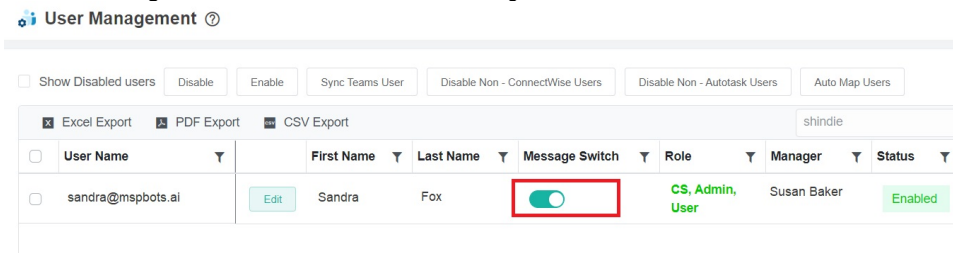
You may choose to disable the option to send alert messages to a specific user. This is done by disabling the Message Switch in User Management.

To configure MSPbots to stop sending alerts:

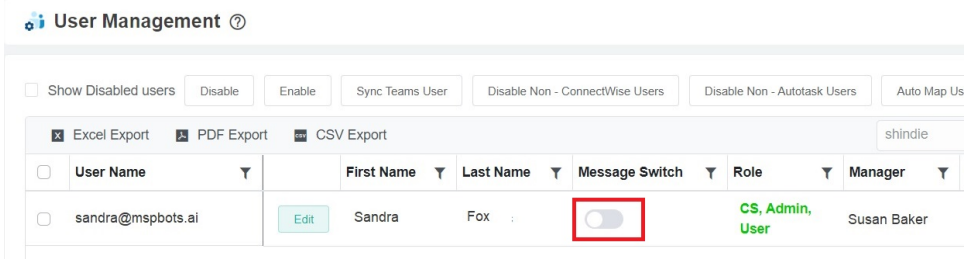
1. Navigate to **Settings > User Management**.



2. On the User Management tab, search for the user.
3. Click the **Message Switch** for the user to turn the messages off.



Once off, the switch will turn gray.



Important: Turning off the Message Switch means that the user will stop receiving messages from all bots. This switch has a global effect on all available and activated bots.

Related Topics

- [Activating a Bot on the MSPbots App](#)
- [How to Create a Bot from a Widget](#)
- [How to Disable a User Account in the MSPbots App](#)
- [How to Create or Modify Halo Tickets using a Rest API-based Bot](#)
- [What are the Trigger and Alert columns for bots?](#)