## How to Stop Receiving Bot Alert Messages

You may choose to disable the option to send alert messages to a specific user. This is done by disabling the Message Switch in User Management.

## To configure MSPbots to stop sending alerts:

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Important: Turning off the Message Switch means that the user will stop receiving messages from all bots. This switch has a global effect on all available and activated bots.

CS, Admin,

User

Susan Baker

## **Related Topics**

• Activating a Bot on the MSPbots App

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- How to Create a Bot from a Widget
- How to Disable a User Account in the MSPbots App
- How to Create or Modify Halo Tickets using a Rest API-based Bot

Edit

Sandra

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• What are the Trigger and Alert columns for bots?