Configure the Outgoing Mail - Mailjet

- To configure in Mailjet
- To customize the sending address of outgoing emails

This article is helping users who are using Mailjet as an SMTP server to configure outgoing mail.

To configure in Mailjet

1. Login Mailjet with your account and go to Account settings > REST API > API Key Management (Primary and Sub-account).

	Campaigns 🗸 Templates 👻 Auto	mation - Contac	rts 👻 Stats		Mandy Du MSPBots.ai
	Account Information				
		Get started wi Check out our guide Marketer guide	th Mailjet to get started on the right foot.]		x
	Senders & Domains Manage your sender settings	۲	Account settings Enable tracking, display options in your dashboard & reports.	* *	REST API Integrate Maillet data directly in your application.
	Add a Sender Domain or Address		Account settings		API Key Management (Primary and Sub-account)
	Setup SPF/DKIM Authentication		Email tracking.settings		Event notifications (webbooks)
	SMTP and SEND API Settings		Account sharing		API Documentation
			Two-factor authentication		
			SAML Auth (SSO)		
enerate an A	PI key and secret ke	BY. Contacts ▼ St	ats		Mandy Du MSPPots.al
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To customize the sending address of outgoing emails

- 1. Open the MSPbots app and go to Settings > System.
- 2. Click Outgoing Mail in the upper right corner of the Settings tab.
- 3. Click Add and fill out the form.
- 4. Enable the Show From Address option and enter a valid email address in the From Address field, then check the verification email sent to the email address you provided.
 - a. Please note that the From Address configured here needs to be the same as the email name used to log in to Mailjet.

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brs	φ	NFR	Note: Prior to email verification, emails will be	a sent from the MSPbots support email address.	s.al Fi	011
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				The SMTP host name of your mail server.		
	De	Add	Timeout (ms)	SMTP Port		
		UserName		587		
		b3eb4dde3149362c61b20b7f9e	Timeout for every request sent from Jira to mail server. Leave the default or enter 0 for	Optional - SMTP port number to use.		
		hpt954597@163.com	no timeout.	25, SMTPS - 465).		
		Pantene.Hui@mspbots.ai	TLS			
			Optional - the mail server requires	the use of LS security.		
			Optional - the mail server requires	the use of authentication		
			Username			
ıt			b3eb4dde3149382c61b20b7f9eb34e5e			
			If you use authenticated SMTP to send			
			email, enter your username.			
			Password			
			An showe enter your represent if you use			
			authenticated SMTP			
9			_			
			Show From Address			
			From Name			
			Reply to			

- 1. Click Test Connection at the bottom of the form to verify if your connection is successful.
- 2. Once you have verified your connection, click Confirm to save the settings.
- This action will prompt you to verify your email access.
- Open the verification email sent to the address you provided for configuration. Click the Verify link in the email.
 Your email address should now appear on the System tab. A Verified status signifies that the SMTP server configuration is complete.
- 5. Check if the email you added now appears on the From dropdown selection of the Share Dashboard function. If it does, you can start sending reports and bot messages using this custom email. - Edit Schedule

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Refer to the following articles for more information on sending snapshots and bot messages: Sharing a Dashboard Using the Snapshot Function
How to Create a Bot - Define the bot alert script

- 6. When the snapshot is triggered, you can check the email delivery status on Mailjet.



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7. When you see the status is Delivered, you can go to the inbox to check.

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