

# Can you delete my account and remove all my data

You can request MSPbots to delete your account and remove all your data from our database.

## Before you send your request, please consider these:

1. MSPbots is a freemium account; NOT deleting your account will not cost you anything.
2. You have already spent time setting up your dashboards, widgets, bots, and other settings. These assets will still be of use if you decide to utilize MSPbots again in the future.
3. If you want to stop syncing your data, you can delete your PSA's integration from the [Integrations](#) section in the app.

## Please review the benefits discussed in the following recordings and re-evaluate what your business might miss out on once we delete your account:

1. [16:50](#) – Why is MSPbots the best Business Intelligence tool for MSPs? Also read [Why did BrightGauge users move to the MSPbots BI system](#).
2. [33:56](#) – How Micro Training Bots change the MSP game by saving 30-40% of the management time and delivering 100 times better than a virtual manager
3. [50:18](#) – How NextTicket saves 80% of the dispatcher's time and eliminates cherry picking, or the random picking of tickets by technicians, and does the job 100 times better
4. [1:01:27](#) – How Attendance Manager boosts team utilization to 85% with very minimal management effort and gives you visibility of your team

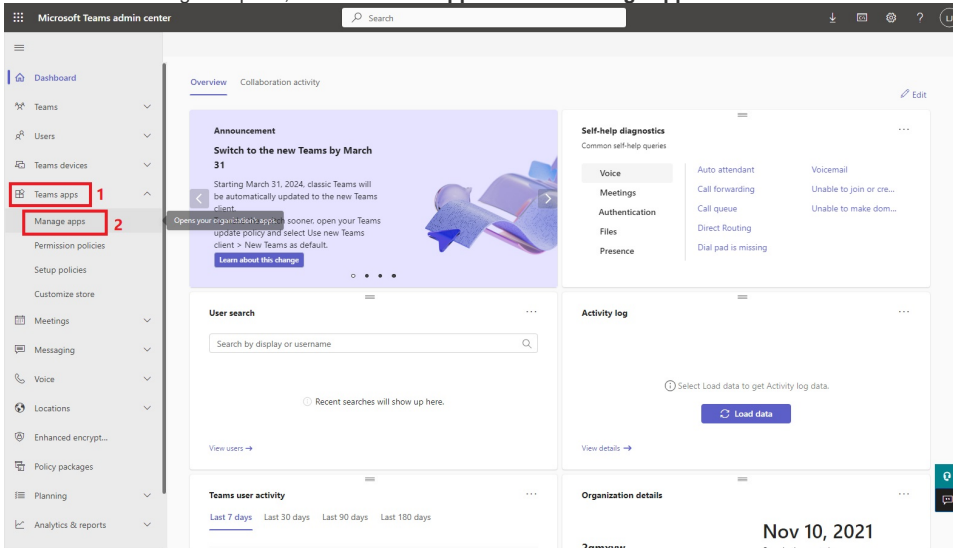
## If you still want to have your account deleted:

Use your admin account to send an account deletion request to [support@mspbots.ai](mailto:support@mspbots.ai). This will ensure that the requestor has the authority to send the request for deletion. We will document the request and the requestor's name.

## If you want to remove MSPbots app from your Teams:

Follow these steps to remove MSPbots app from your Teams.

1. Please log in to the [Microsoft Teams admin center](#) with your Teams app admin account.
2. In the left-hand navigation pane, click on **Teams apps** and then **Manage apps**.



3. Under the **All apps** tab, search for **MSPbots** and click on it. The App status of MSPbots should be **Allowed** at this point.

Microsoft Teams admin center

Manage apps

Control which apps are available to install for people in your organization by assigning and blocking apps. You can also upload, approve, and publish custom apps made specifically for your organization to the app store. After managing apps on this page, use an app setup policy to pre-install apps for your users. Learn more about managing apps.

Pending approval: 0 Submitted custom apps, 0 Updated custom apps

Promoted app: Adobe Acrobat Sign

1 MSPbots

Name	Assignment status	Certification	Publisher	Publishing status	App status
MSPbots	Everyone can install	---	Jetext Technologies LLC	---	Allowed
MSPbots01	Everyone can install	---	Jetext Technologies LLC	Published	Allowed
MSPbotsINT	Everyone can install	---	Jetext Technologies LLC	Published	Allowed

4. Click on **Actions** at the top right corner of the MSPbots page, and then select **Block app**.

Microsoft Teams admin center

Manage apps \ MSPbots

MSPbots

Version 1.21

By using this app, you and your users agree to the Privacy policy and Terms of use.

About Assignments Permissions Settings Plans and pricing

Overview

MSPbots harnesses Robotic Process Automation to build intelligent bots for MSPs.

MSPbots is a data driven process automation platform designed for MSPs (Managed IT Service Provider) MSPbots has more than 1000 prebuilt dashboards, widgets, datasets that give you actionable data for more than 20 popular MSP software like ConnectWise, Aut...

Bots

Chat with the app to ask questions and get info

Personal app

Keep track of important content and info

Details

Short name Categories Certification

1 Actions

2 Block app

5. Go back to the **Manage apps** page and confirm that the App status of MSPbots is now **Blocked**. This means that you have successfully removed the MSPbots app from Teams.

If you want to learn more about removing MSPbots app from Teams, please refer to the following links:

- https://support.microsoft.com/en-us/office/remove-an-app-from-teams-0bc48d54-e572-463c-a7b7-71bfdc0e4a9d
- https://stackoverflow.com/questions/73077914/how-to-remove-delete-uninstall-the-app-from-teams-admin-centre
- https://learn.microsoft.com/en-us/microsoftteams/manage-apps#stop-app-usage-and-remove-app

Microsoft Teams admin center

Manage apps

Control which apps are available to users in your organization by allowing and blocking apps. You can also upload and approve custom apps. After managing apps on this page, you can use app permission and app setup policies to configure what apps are available for specific users in your organization's app store. Learn more

Pending approval: 0 Submitted custom apps, 0 Updated custom apps

Promoted app: Adobe Acrobat Sign

2 Beep

Name	Certification	Publisher	Publishing status	Status	Requests by users	Licenses
Beep	Publisher attestation	Mednote	---	Allowed	0	---
Beep	---	Mednote	Published	Blocked	0	---
BeepStag	---	Mednote	Published	Blocked	0	---

