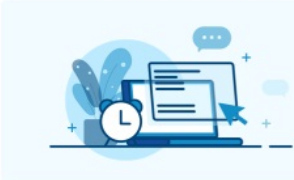


The Fields in the Tech Stats Reviewer Bot

The Tech Stats Reviewer bot notifies about a user's total work hours, utilization rate, overlapping time entries, in-progress tickets, and pending tasks before the end of each workday. You can configure the notifications in the **Utilization-stats** block, where you find fields for customizing messages.

Below is what the Utilization-stats block with the fields looks like.

Utilization-stats



Report the user's total work hours, utilization rate, overlapping time entries, in-progress tickets, and pending tasks before the end of each workday:

Handles time utilization logic.

Choose Template: Message

Save as a template

Utilization < 85 %

</> <|> B I U S A [icon] H1 H2 x2 x^2 [icon] [icon] [icon]

Sans Serif Normal [icon] [icon] [icon] [icon]

Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}, vs. your company's standard of 85-100%. Please review your {calendar} to add the missing time entries.

Choose Template: Utilization <85, >100%

Save as a template

Utilization >=85%

</> <|> B I U S A [icon] H1 H2 x2 x^2 [icon] [icon] [icon]

Sans Serif Normal [icon] [icon] [icon] [icon]

Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}.

Choose Template: Utilization >=85, <=100%

Save as a template

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What are the fields in the Utilization-stats block of the Tech Stats Reviewer bot?

Field Name	Description	Location in the Bot Message
{timeEntryHours}	This field is for the total time logged by the user in the third-party ticketing system.	You can find this field message in the following sections of the notification: <ul style="list-style-type: none">Utilization < 85% - Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}, vs. your company's standard of 85-100%. Please review your {calendar} to add the missing time entries.Utilization >=85% - Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}.
{attendanceHours}	This field is for the user's attendance hours logged in the MSPbots system.	
{utilization}	This field is for the ratio of the {timeEntryHours} to {attendanceHours}.	
{overlappedTimeEntry}	This field is for logged tickets with overlapping times on the same day.	Found over Overlapped time entry - You have an overlapping time entry: {overlappedTimeEntry}. Please go to the {clickHere} to fix this.
{ticketIds}	This field is for the IDs of third-party tickets.	Found in progress tickets - The following tickets are still in progress: {ticketIds}. Please click the link and change the ticket status before you leave.

