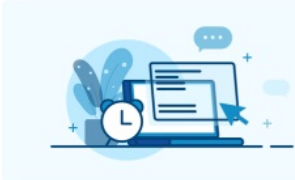


# The Fields in the Tech Stats Reviewer Bot

The Tech Stats Reviewer bot notifies about a user's total work hours, utilization rate, overlapping time entries, in-progress tickets, and pending tasks before the end of each workday. You can configure the notifications in the **Utilization-stats** block, where you find fields for customizing messages.

Below is what the Utilization-stats block with the fields looks like.

Utilization-stats



Report the user's total work hours, utilization rate, overlapping time entries, in-progress tickets, and pending tasks before the end of each workday:

Handles time utilization logic.

Choose Template: Message

Save as a template

Utilization < 85 %

</> < > B I U S A H1 H2 x2 x2

Sans Serif Normal

Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}, vs. your company's standard of 85-100%. Please review your {calendar} to add the missing time entries.

Choose Template: Utilization <85, >100%

Save as a template

Utilization >=85%

</> < > B I U S A H1 H2 x2 x2

Sans Serif Normal

Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}.

Choose Template: Utilization >=85, <=100%

Save as a template

Previous

Next

## What are the fields in the Utilization-stats block of the Tech Stats Reviewer bot?

Field Name	Description	Location in the Bot Message
{timeEntryHours}	This field is for the total time logged by the user in the third-party ticketing system.	You can find this field message in the following sections of the notification: <ul style="list-style-type: none"><li><b>Utilization &lt; 85%</b> - Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}, vs. your company's standard of 85-100%. Please review your {calendar} to add the missing time entries.</li><li><b>Utilization &gt;=85%</b> - Your non-overlapping utilized work hours are {timeEntryHours}. Meanwhile, your total work hours are {attendanceHours}. Your utilization rate today is {utilization}.</li></ul>
{attendanceHours}	This field is for the user's attendance hours logged in the MSPbots system.	
{utilization}	This field is for the ratio of the {timeEntryHours} to {attendanceHours}.	
{overlappedTimeEntry}	This field is for logged tickets with overlapping times on the same day.	<b>Found over Overlapped time entry</b> - You have an overlapping time entry: {overlappedTimeEntry}. Please go to the {clickHere} to fix this.
{ticketIds}	This field is for the IDs of third-party tickets.	<b>Found in progress tickets</b> - The following tickets are still in progress: {ticketIds}. Please click the link and change the ticket status before you leave.

