How to Hide the Switch for Dashboard and List View in the NextTicket Manager

You can view your NextTicket priority tickets using a Dashboard View or a List View. Clicking the switch allows you to shift views anytime.

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	This is the hig	ghest priority ticket tha	t you should work on, based the current ticket f	filter and priority rules.								

Users with admin access may control the availability of this option to other users by enabling or hiding the view switch.

To show or hide the Dashboard or List view

2.

1. Go to Settings on the MSPbots app menu and select Role Management.

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Query the role name in the search bar.							

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3. Click Edit to modify the role. You can also click Add to create a new role for which you want to show or hide the view switch.

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NextTicket Da	ashboard View/List View
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5. Select NextTicket Dashboard View/List View to show the switch. If the Dashboard and List view option is selected, users can shift between the Dashboard and the List view. If it's not selected, the Dashboard a nd List view switch will not be displayed in all NextTicket Manager apps.

6. Click **Confirm** to save the configuration.