Freshdesk Integration Setup

You can connect Freshdesk to MSPbots using the guide below.

To set up your Freshdesk integration with MSPbots

- Register for a Freshdesk account and log in.
 Test your connection. To prevent errors, ensure that you are using the correct credentials for your Freshdesk account.
- 3. Next, open the MSPbots app and navigate to Integrations.

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- 5. Enter the following information:
 Subdomain The subdomain is the prefix of a website's domain. For example, in the website address https://domain.freshdesk.com, the subdomain is "domain".

• API Key - The API key is found in your Freshdesk profile settings. For more information, visit the Freshdesk API Reference page and navigate to Getting Started > Authentication.

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