## **E-Automate On-Premise Integration**

You can integrate e-automate with MSPbots by adding a connector for the SQL Server or MSQL. Only users with editing privileges for integrations can link e-automate On-Premise with MSPbots. Ensure that you have admin rights before performing the integration steps below.

What's in this article:

- 1. Complete the prerequisites
- 2. Connect the MSPbots agent
- 3. Set up the MSPbots Agent Connector
- 4. Create a dataset and validate the data
- 5. Save the logs and send the file to MSPbots Support Team
- 6. Related Topics

### 1. Complete the prerequisites

Please create a new read-only account in your SQL Server or MySQL as follows: How to Create a Read-only Account for Your SQL Server or MySQL. If you already have a read-only account specifically for communicating with MSPbots, please skip this prerequisite.

### 2. Connect the MSPbots agent

1. Go to Integrations on the MSPbots app menu. 2. Find the E-Automate On-Premise and click the Config icon. **()** Integrations **()** Request New Int C E-Automate On-Premise S APL Connected Quick Filter ↑↓ Sort Name 1 Waiting to be Connected 1 Filters × = Filter Categories Other Available Integrations All E-Automate On-Premise eci Accounting 3. Next, click the download icon for the MSPbots SQL Agent Client to start downloading the installer file. Ch Integrations ()

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BackUp Disaster Recovery Software	Server: https://app.mspbots / Secret: CVW	60
CRM		MSPbots SQL Agent Client
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4. After the download is complete, follow the prompts to install the MSPbots SQL Agent client.

5. During the setup, select Automatic Start and Create a desktop shortcut, then click Next.

Setup - MSPbots Agent version 3.0.4

#### Select Additional Tasks

Which additional tasks should be performed?



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Select the additional tasks you would like Setup to perform while installing MSPbots Agent, then click Next.

Additional shortcuts:
Automatic start
Create a desktop shortcut



6. In the last step, select the Launch MSPbotsAgentService checkbox and click Finish. The window will automatically close when the service starts.

🛎 Setup - MSPbots Agent versio	on 3.0.4 — 🗆 🗙
	Completing the MSPbots Agent Setup Wizard
	Setup has finished installing MSPbots Agent on your computer. The application may be launched by selecting the installed shortcuts.
	Click Finish to exit Setup.
(10m)	Launch MSPbotsAgentService
	Finish

7. Launch the MSPbots agent and log in using your MSPbots account. You can Minimize or Close the window after login but do not log out.

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3. Set up the MSPbots Agent Connector

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3. Click the +Add Connector button.

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# 4. Fill in all of the following required fields.Database Type - Select SQL Server.

- Agent The agent will be populated automatically with the name of the installed machine.
- IP Provide the internal IP address or FQDN of the e-Automate SQL database server.
- Database Name
- Time Zone Select the time zone used by the connected database.
- User ID This is the username of the user with read-only access to the database.
  Password This is the password of the user with read-only access to the database.

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- It may take a few moments for the agent to check in after installation.
- If you have installed multiple MSPbots agents with different databases in different network segments, you have to select the device name where you manually installed the MSPbots Agent. You can find the device name in the Agent selection box. Select the one under the corresponding gateway of the database.
- 5. Click Save And Sync.

### 4. Create a dataset and validate the data

1. Go to **Datasets** on the MSPbots app menu and click the **New Agent Dataset** button.

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Widgets	Wg-	- · · Set Data Source
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Datasets		

When the New window appears, click Integration and select E-Automate On-Premise. Don't forget to fill in the dataset Name and Description file elds.

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Name		
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Next, go to the Data Cleaning tab to show the Validate SQL section below.
 a. Select a database from the DB dropdown list.

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- b. Scroll down to the Validate SQL section, fill in the SQL field. The most common SQL statement here is "select \* from TABLENAME".
  c. Input your desired Sync Frequency in minutes. Sync Frequency is currently limited to 30 minutes and can only be decreased for smaller datasets. For larger datasets, the frequency may be limited due to a large amount of data ingestion and the constraint it would place on both your server and ours.

#### New

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4. Click Confirm when done. This will show a preview of the data for your validation. You can customize or use the default character length for string-type fields, and the time field can be set with a timezone.

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- 5. Once you confirm the data is correct, click **OK** to create and save the dataset. The data will be synchronized in 10 minutes.
- 5. Save the logs and send the file to MSPbots Support Team

1. Open the	MSPbots Agent client and click the Save Log button on the upper right corner of the window.					
SQL Agent	o'i SQL Agent					
	Secret Data Server: Vew Log					
	© Start date . End date Choose Result ∨ At ∨ O Please Enter Message Search					
2. Click <b>Confirm</b> on the Tips popup that appears.						
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<ol> <li>Next, sele</li> <li>Send the</li> </ol>	ect the location to save the logs, provide a filename, and click <b>Save</b> . file to <b>support@mspbots.ai</b> .					

## 6. Related Topics

- Reminders for Connecting to MSPbots via API or SQL Agent
  SQL Agent Integration Setup

- How to Create a Read-only Account for Your SQL Server or MySQL
  How to Create a Read-Only Account on the MySQL or SQL Server