How to Assign and Remove a License for NextTicket Manager

An admin assigns technicians and other users licenses to access and use NextTicket Manager.

What's in this article?

- Assign a NextTicket license
- Remove a NextTicket license
- What happens if a user has no license? • Related Topics

This procedure applies to NextTicket for Autotask, NextTicket for ConnectWise Manage, NextTicket for Kaseya BMS, and NextTicket for Syncro. Users must have admin rights to perform these steps.

Assign a NextTicket license

- Log in to the MSPbots app and go to Apps.
 Open the NextTicket and navigate to the upper right-hand section. Select Settings. > Assign License.

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				Assign License			
Request Next Ticket	Reject Next Ticket			Client Watch List		=	
				Priority Rules User Filter & Rule			

3. On the Customize your purchase plan pop-up, click the + Add button.

Customize your purchase plan:						
Now you can set members to properly.	the paid account list to ens	ure they can use the APP				
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4. Click the name of the member you want to give access to the NextTicket app. This will put a checkmark beside the name and will add the member to the list.

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Now you can set members to the paid account list to ensure t properly.	 Institution of non- Dan Loomiz Company Cool
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	Save

You can only add the maximum number of users allowed in your package. File a request through support @mspbots.ai, or update your plan if you need more user access.

5. Click Save.

Remove a NextTicket license

- 1. To remove a member's license, follow Steps 1 to 3 above.
- 2. In Step 4, click on the member's name to remove the checkmark.
- 3. Click Save.

What happens if a user has no license?

Users and technicians without a license will see a No Permission error when they access the NextTicket Manager app.



If you not a paid user,please contact your administrator to make a payment.

Related Topics

- How to Assign and Remove a Bot LicenseHow to Assign and Remove a License for Attendance Manager