

NinjaOne Integration Setup

Setting up a NinjaOne integration with MSPbots is done by authorizing NinjaOne in MSPbots and configuring the data source.

What's in this article:

1. [Set up and connect NinjaOne](#)
2. [NinjaOne API doc](#)

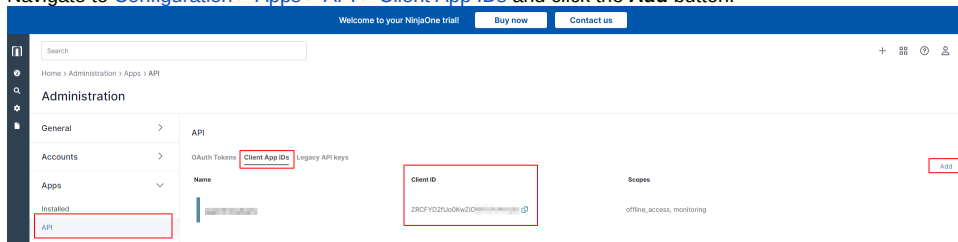
1. Set up and connect NinjaOne

1. Generate the **Client ID** and **Client Secret** for NinjaOne.
 - a. Log in to your [NinjaOne instance](#) with a system user that has access to generate API Credentials.

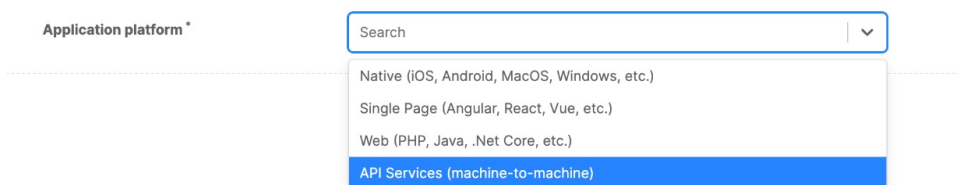


The image shows the NinjaOne login interface. At the top is the 'ninja' logo. Below it are two input fields: 'Email' and 'Password'. Each field has a small icon of a person with a question mark to its right. Below the password field is a checkbox labeled 'Keep me signed in'. A large blue button labeled 'Sign In' is centered below the inputs. At the bottom, there are two links: 'Forgot your password?' and 'Do not have an account?'.

- b. Navigate to [Configuration > Apps > API > Client App IDs](#) and click the **Add** button.



- c. Select **API Services (machine-to-machine)** from the drop-down list.



The image shows a dropdown menu for 'Application platform *'. The dropdown is open, showing a search bar and a list of options. The options are: 'Native (iOS, Android, MacOS, Windows, etc.)', 'Single Page (Angular, React, Vue, etc.)', 'Web (PHP, Java, .Net Core, etc.)', and 'API Services (machine-to-machine)'. The 'API Services (machine-to-machine)' option is highlighted in blue.

d. Enter the needed information in the application settings.

Application platform *	API Services (machine-to-machine) v
Name ⓘ	My App
Redirect URIs ⓘ	
Scopes ⓘ	☒ Monitoring ☐ Management ☐ Control
Allowed Grant Types ⓘ	☐ Authorization Code ☒ Client Credentials ☐ Refresh Token ☐ Implicit

Note: For a detailed description of each setting, please refer to <https://app.ninjamm.com/apidocs-beta/authorization/create-applications/machine-to-machine-apps>.

2. Log in to the MSPbots app as an administrator.
3. Go to **Integrations** and search for **NinjaOne**.
4. Enter the **Client ID** and **Client Secret**.

NinjaOne

* Client ID

Please Enter Client ID

Please Enter Client ID

* Client Secret

Please Enter Client Secret

Please Enter Client Secret

Save And Sync

5. Click **Save and Sync**. Data sync will start immediately.

2. NinjaOne API doc

<https://app.ninjamm.com/apidocs>