

# N-able N-central Integration Setup

N-able N-central offers complete network visibility for on-premise or cloud-based networks. It enables you to map client networks, deploy templates, and use automation policies. Integrating N-central with MSPbots provides real-time notifications and BI automations, leading to better IT management. This article shows the step-by-step guide for connecting N-able N-central to MSPbots.

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## Prerequisites

You must have the following to establish a successful connection:

- Active N-able account
- N-able Benchmarking license
- Admin role and permissions for setting up the integration

## Setting up the N-able N-central integration

The following procedure requires admin rights.

1. [Create an API-only user and turn off Two-Factor Authentication.](#)

- a. Set the default administrator role.

The screenshot shows the 'MODIFY USER' interface in N-able N-central. The left sidebar has a menu with 'Administration' expanded and 'Users' selected. The main panel displays user information for 'api' and a table of roles. The 'Default Administrator Role' is highlighted in the table.

Name	Description
Default Administrator Role	Grants users full access to all of N-able N-central's capabilities and features.

- b. Set the default administrator group.

The screenshot shows the 'MODIFY USER' interface in N-able N-central. The left sidebar has a menu with 'Administration' expanded and 'Users' selected. The main panel displays user information for 'api' and a table of access groups. The 'Default\_3062\_AG' is highlighted in the table.

Name	Description
Default_3062_AG	Default 3062 access group

c. Select **MFA Not Required**.

d. Select **API-only user**.

e. Scroll down and click **Save**.

- Log in to the MSPbots app and go to **Integrations**.
- Search for **N-able N-Central** and click it to open the configuration settings.
- In the **API URL** field, enter `<server address>`, where `<server address>` is the FQDN or IP address of your N-able N-central server.


Remove all the trailing slashes from the FQDN or IP. Example: If the URL is `http://Your_FQDN_or_IP/dms2/servicexx/Servexxx?wsdl`, use `http://Your_FQDN_or_IP`.

- Enter the **User Name** and **Password** of the API-only user.

- Click **Save And Sync**.

## Error "Authorization failed"

The error "Authorization failed" appears on the N-able N-central integration in the MSPbots app.



**N-able N-Central**

authorization failed

Last success auth : 11/07/2023 00:42 CST    Type : Others

\* API URL :

https://api.n-able.com/v1/

\* User Name :

admin@n-able.com

\* Password :

\*\*\*\*\*

Save And Sync

This is possibly caused by an inactive or disabled user status in N-central. To resolve this, contact your administrator and ensure that your status is active. Once you confirm that your account is active, reconnect and authorize connection to MSPbots again.

## Related Topics

- [N-able Benchmarking Process](#)