

N-able N-central Integration Setup

N-able N-central offers complete network visibility for on-premise or cloud-based networks. It enables you to map client networks, deploy templates, and use automation policies. Integrating N-central with MSPbots provides real-time notifications and BI automations, leading to better IT management. This article shows the step-by-step guide for connecting N-able N-central to MSPbots.

What's on this page:

- [Prerequisites](#)
- [Setting up the N-able N-central integration](#)
- [Error "Authorization failed"](#)
- [Related Topics](#)

Prerequisites

You must have the following to establish a successful connection:

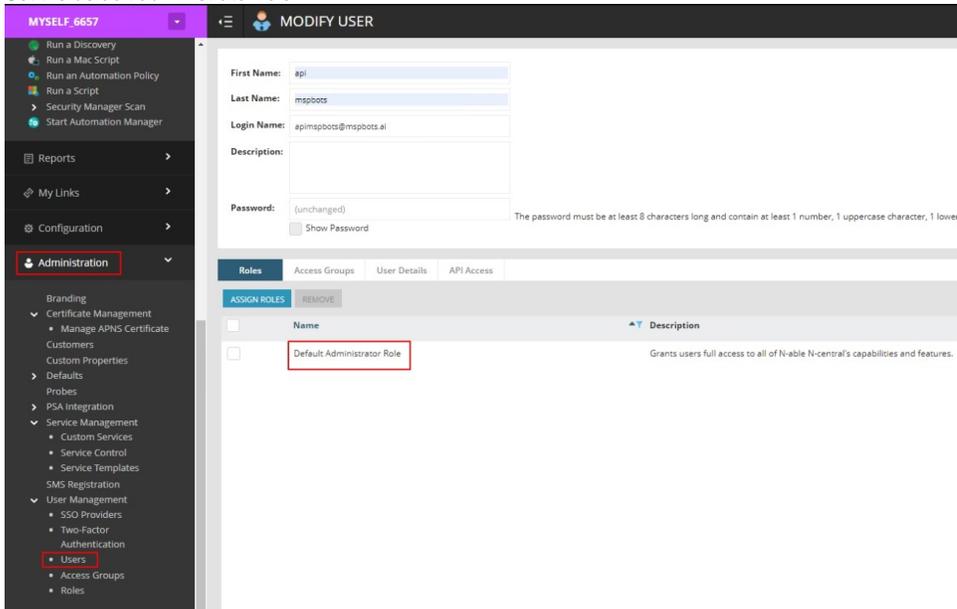
- Active N-able account
- N-able Benchmarking license
- Admin role and permissions for setting up the integration

Setting up the N-able N-central integration

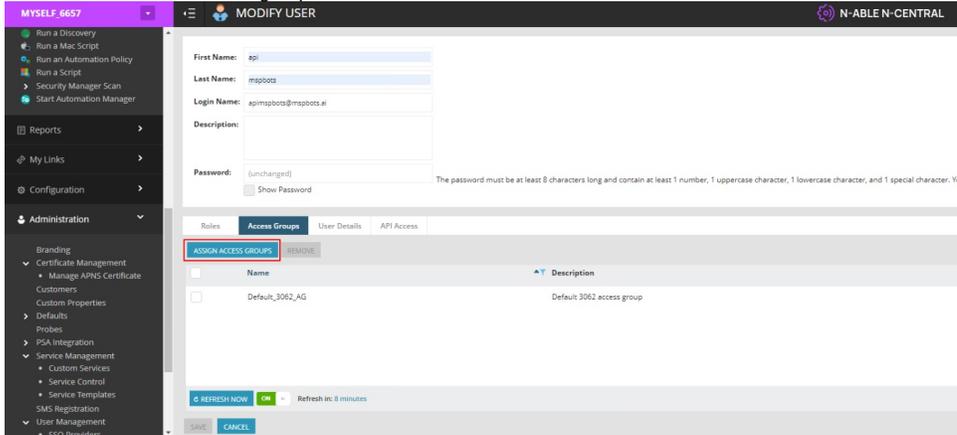
The following procedure requires admin rights.

1. [Create an API-only user and turn off Two-Factor Authentication.](#)

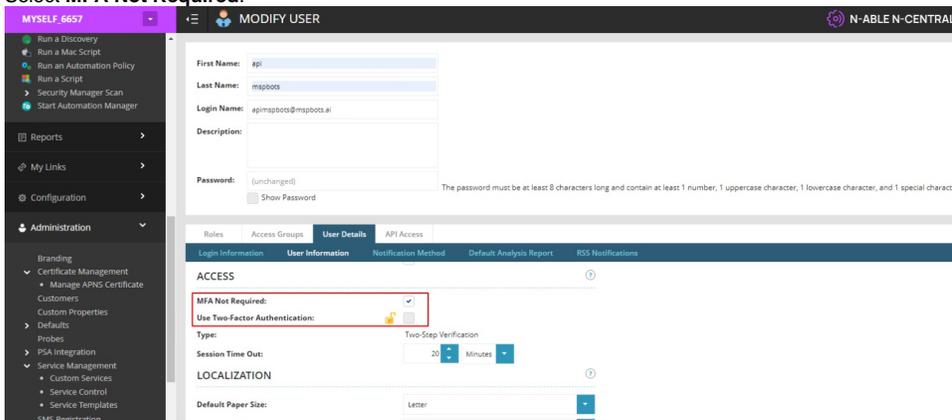
- a. Set the default administrator role.



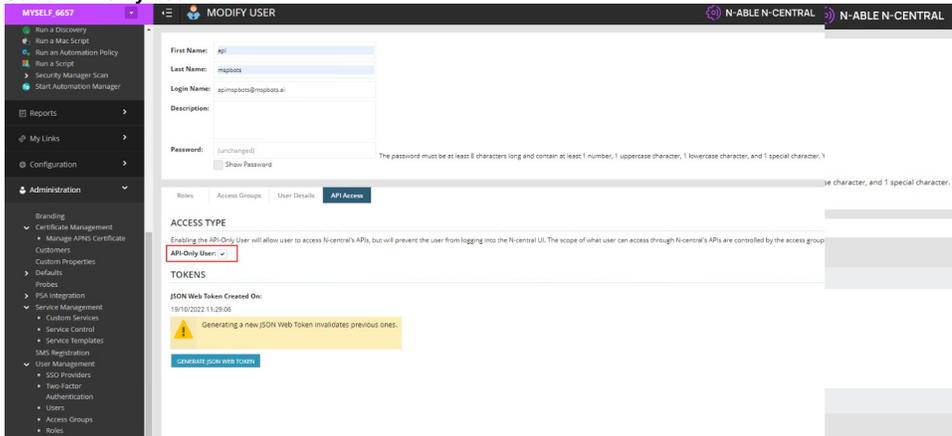
- b. Set the default administrator group.



c. Select **MFA Not Required**.



d. Select **API only user**.

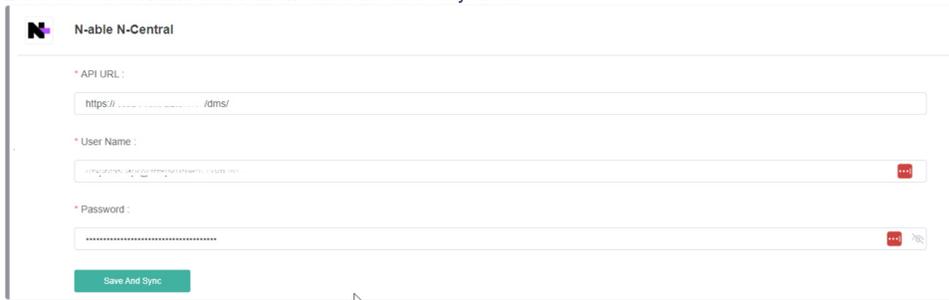


e. Scroll down and click **Save**.

2. Log in to the MSPbots app and go to **Integrations**.
3. Search for **N-able N-Central** and click it to open the configuration settings.
4. In the **API URL** field, enter `<server address>`, where `<server address>` is the FQDN or IP address of your N-able N-central server.

Remove all the trailing slashes from the FQDN or IP. Example: If the URL is `http://Your_FQDN_or_IP/dms2/servicexx/Servexx?wsdl`, use `http://Your_FQDN_or_IP`.

5. Enter the **User Name** and **Password** of the API-only user.



6. Click **Save And Sync**.

Error "Authorization failed"

The error "Authorization failed" appears on the N-able N-central integration in the MSPbots app.



N-able N-Central

authorization failed

Last success auth : 11/07/2023 00:42 CST Type : Others

* API URL :

* User Name :

* Password :

Save And Sync

This is possibly caused by an inactive or disabled user status in N-central. To resolve this, contact your administrator and ensure that your status is active. Once you confirm that your account is active, reconnect and authorize connection to MSPbots again.

Related Topics

- [N-able Benchmarking Process](#)