Quickbooks On-Premise Integration

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Required Permissions

- This article is applicable to users who need to connect Quickbooks On-Premise to MSPbots.
- Only users with admin roles can configure the steps in this guide, including accessing the necessary API endpoints. The reason for restricting configuration to users with admin roles is that these operations require administrative permissions to be carried out.

How to Connect Quickbooks On-Premise to MSPbots

- 1. Open the Company QuickBooks file and keep it open. You cannot link the Web Connector if you are not logged in and when the QuickBooks file is closed.
- 2. Go to MSPbots Integrations and search for QuickBooks On-Premise.

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8	Quick Filter	© Connected ~
	↑↓ Sort Name ↑ Filter 1 Filters ×	Waiting to be Connected ~
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ø	BackUp Disaster Recovery Software	
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3. Copy the password, update the path, then save it. The path of the platform comes from the file path of QuickBooks on the server. The path has to include the file name and .QBW extension.

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- 4. Download Web Connector Installer and Web Connector File.
 - a. Quickbooks Web Connector Installer: QBWebConnector2_3R0_00215.zip.

b. Install QuickBooks Web Connector if you don't have it yet.

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isword:	<u>↓</u> Downloa
R	How To Install?
h:	Web Connector installer
	Web Connector File
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- Download Quickbooks Desktop Web connector file: APP_QBFS.qwc.
 Then double-click the "Web Connector Files" QWC file to open the QuickBooks Web Connector Application. If you haven't configured Web Connector to run when QuickBooks is closed yet, do the following steps:
 - a. Sign in to QuickBooks as the Admin user.
 - b. If QuickBooks is on Multi-user mode, go to the File menu, then select Switch to Single-user Mode.
 - c. From the Edit menu, select Preferences.
 - d. Select Integrated Applications and then select the Company Preferences tab.

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🗎 Bill Tracker	Finance Charge	APPLICATIONS THAT HAVE PREVIOUSLY REQUESTED ACCESS TO THIS COMPANY FILE	Also See:
Calendar Calendar	1 Integrated Applications	MSPBots QB Web Connector	General
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Vendors	Payments Payroll & Employees		
Employees	C Reminders	v	QBWebConnector - Error x
🏛 Bank Feeds	Sales & Customers	Learn about applications that integrate with QuickBooks	QBWC1039: There was a problem adding the application. Check QWCLog.txt for details. Error connection to QuickBooks. Error measure received from QuickBooks was .7bis
Try QuickBooks Online	Sales Tax Search		Entrained and the process. The measure for the description of the participation was changed and the participation of the participation of the participation of the participation of the participation preferences. >
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TReports	Spelling		ectors taxing no connector.
Order Checks		END OVER	
- My Shortcuts		EMPLOTEES	ОК
View Balances			4

- e. Select the third-party app.
- f. Select Properties.
- g. Check Allow this application to log in automatically.
 h. In the Authorization window, select Yes, always; allow access even if QuickBooks is not running.

My Shortcuts	VENDORS
Ny Company	QuickBooks - Application Certificate ×
Ncome Tracker	An application is requesting access to the following OuickBooks company file:
Bill Tracker	Access may include reading and modifying QuickBooks data as well as
Calendar	THE APPLICATION CALLS ITSELF MSPBots QB Web Connector
C Snapshots	CERTIFICATE INFORMATION
Lustomers	Developer: Intuit, Inc. e Sales
Vendors	Developer identity has been verified by: Symartec Class 3 SHA256 Code Signing CA
Employees	QUICKBOOKS SOLUTIONS MARKETPLACE
Bank Feeds	Learn about applications that integrate with QuickBooks
Try QuickBooks Online	You have requested that QuickBooks ask before allowing this application to access the company file.
Docs	Do you want to allow this application to read and modify this company file?
Reports	No Yes, prompt each time
	Yes, whenever this QuickBooks company file is open
al Order Checks	Yes, always; allow access even if QuickBooks is not running
My Shortcuts	
View Balances	Allow this application to access personal data such as Social Security Numbers and customer credit card information. Tell me more
Run Favorite Reports	
Open Windows	Continue Cancel Help

i. Select User to log in, then OK.

Search Company or Help 👻 🔎 < Hog	ne Page Insights	
My Shortcuts	VENDORS	
A Home		
🔊 My Company	Access Confirmation 🗙 Jooks - Application Certificate	
🜉 Income Tracker	You have chosen to grant the application in is requesting access to the following QuickBooks company Pay Bills See Funding Pay Bills See Funding Options	
Bill Tracker	access to the QuickBooks company file include reading and modifying QuickBooks data as well as ITSa he QuickBooks user interface.	
📸 Calendar	any time, even if QuickBooks is not running. In the strate of the strate	
😍 Snapshots	Read and modify QuickBooks data INFORMATION (Including personal data) Forbane the QuickBooks user (Interface	
Lustomers	Intuit, Inc. e Sales dentity has been verified by: bipts	
Vendors	c Class 3 SHA256 Code Signing CA	
Employees	S SOLUTIONS MARKETPLACE	
🏦 Bank Feeds	Estimates S Learn about applications that integrate with QuickBooks	
Try QuickBooks Online	You have requested that QuickBooks ask before allowing this application to access the company file.	
Docs	Do you want to allow this application to read and modify this company file?	Ģ
Reports	Ves, prompt each time Ko	unc red
Order Checks	Yes, always; allow access even if QuickBooks is not running	
My Shortcuts		
View Balances	Allow this application to access personal data such as Social Security Numbers and customer credit card information.	
🖬 Run Favorite Reports		
Open Windows	Continue Cancel Help	
ACT NOW		
Urgent Notice		
Support & Online Backup have been discontinued in QuickBooks 2016.		
Upgrade Now		

- j. Start the QuickBooks Web Connector.
 k. Authorize access by clicking Add an Application and choosing the QWC file. Click OK.
 l. In the Password Required pop-up window, enter the password copied from the QuickBooks On-Premise Integration in MSPbots. rtcuts VENDORS

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any	File Help					<u> </u>
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	MSPBots QB Web Connector Helps QBWebConnector for MSPBots APP For support: https://app.mspbots.ai	•	120	Last run: 4/8/2022 3:36:54 AM Last result: Ended QuickBooks session Next run: 4/8/2022 5:36:54 AM Click for more information	Remove	
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m. Synchronous Data. Click the **Update Selected** button and check the progress bar to 100%. If you encounter failure, please send us the log. Refer to the section on Submitting Logs for Troubleshooting below.

Search Company or Help 👻 🔎 🔇	Home Page Igsights
My Shortcuts	VENDORS
👚 Home	
📣 My Company	O QuickBooks Web Connector 2.3.0.36
— Tincome Tracker	Select None Update Selected View Log Troubleshoot Help Pay Bills Confines
Bill Tracker	Application Auto-Run Every-Min Status Password Remove
🛗 Calendar	Ust row regions up were connector Las row regions from application. It as row regions from application. Remove If For support https://application. It as row regions from application. Remove Remove
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i Employees	
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Try QuickBooks Online	Payments
Docs	Application Progress 33%
Reports	Asking application to send request no. 81 Add an Application Its Refunds & Credits
Order Checks	Hoe Bit
	EMPLOYEES
My Shortcuts	
View Balances	Enter Tum On
Run Favorite Reports	Time Payroll
Open Windows	
CT NOW	
Urgent Notice	

- 7. Sync the data to MSPBots:
 - a. Click the checkbox of the application added, and click Update Selected to do a manual sync.
 - b. Check autorun and set the autorun interval at Every 720 Min.
 - It takes about 10-15 minutes to sync up the data. You can close the windows once the progress bar reaches 100%.

Submitting Logs for Troubleshooting

If the connection fails, please save the log information as shown below. Send the log file to support@mspbots.ai and we will help you resolve the problem.

QuickBooks Web Connector 2.3.0.3	6 – – ×	
File Help		
Select All Select None Update Selected	View Log Troubieshoot Hep	OWG
Application Auto-Ran Every-Min Starting Control (1997) Auto-Ran Ever	atu: Pile Edit Format View Help Bestamp format: Use: Name: Na	QWCLog.txt in log level to take effect ation. X via QuickBooks cc.asmx
Application Progress 0% Total Progress 0% Update session with application Troubleshoot access via QuickBooks' has ended.	Organize New Folder Image: Province in the construction of the const	 a coll: The request prion. Allowing update prion. Allowing update conductVersion=7.2.3.0. c The request failed view in the second prior of t
	File name	via vuickbooks ice.asmx vion call: <the request<br="">ersion. Allowing update</the>
	Hide Folders Encoding [ANS: v] Save Cancel [20220323.07:36:03 UTC : QBWebConnector.SOAPWebService.do_clientVersion() : This application does not contain support for cli	<pre>cproductVersion="2.3.0. compare: <the allowing="" entversion.="" failed="" pre="" request="" update<="" v=""></the></pre>

Status: Could not start QuickBooks

Quickbooks Web Connector relies on the QuickBooks program to be able to synchronize properly. When the integration shows this message, it indicates that the customer has not opened the QuickBooks program.

How to View Errors in Log Files

Open the synchronization view log file and scroll to the end of the log to view the error message during the synchronization of data. The sample log is shown below.

Important: The QuickBooks program should always be open and running normally.

	20220328.09:01:04 UTC	: QBWebConnector. SOAFWebService. do_connectionError() : *** Calling connectionError() with following parameters:
	20220328.09:01:04 UTC	: QBWebConnector. SOAPWebService. do_connectionError() : Received from connectionError() following parameters: <tryagain=""></tryagain="">
	20220328.09:01:04 UTC	: QBWebConnector. SOAFWebService. OpenConnection() : Connection retry #10
	20220328.09:01:04 UTC	: QBWebConnector.SOAPWebService.OpenConnection() : Received another company file from application to try again. Company file name received = <**>
	20220328.09:01:04 UTC	: QBWebConnector. SOAPWebService. OpenConnection() : Connecting to QuickBooks
	20220328.09:01:04 UTC	; QBWebConnector.SOAFWebService.handleAllOtherError() ; QBWC1013; Error connecting to QuickBooks. Returning error nessage to application.
	Could not start QuickBo	oks.
	20220328.09:01:04 UTC	: QBWebConnector. SOAFWebService.do_connectionError() : *** Calling connectionError() with following parameters:
	20220328.09:01:04 UTC	: QBWebConnector.SOAFWebService.do_connectionError() : Received from connectionError() following parameters: <try&gain="></try&gain=">
	20220328.09:01:04 UTC	: QBWebConnector.SOAPWebService.OpenConnection() : Error connecting to QuickBooks. Maxinum connection retries exceeded. Update aborted.
	20220328.09:01:04 UTC	: QBWebConnector.RegistryManager.setUpdateLock() : HKEY_CURRENT_USER\Software\Intuit\QBWebConnector\UpdateLock has been set to False
	20220328.09:01:04 UTC	: QBWebConnector.RegistryManager.setUpdateLock() : ***********************************
	20220328.09:01:04 UTC	: QBWebConnector.WebServiceManager.DoUpdate() : Update completed with errors. See log (QWClog.txt) for details.
	20220328.09:01:04 UTC	: UpdateThisScheduledApp() : QBWC1031: Update completed with some error. Application has been notified of the error accordingly. See QWCLog for further information.
-		

If the synchronization does not progress at a certain moment (for example, at 30%), please check the log file for an error. If there is an error, please restart the QuickBooks program and initiate a new synchronization.

	💿 QuickBooks Web Connector 2.3.0.198							
	File Help Select All Select None Update Selected View Log Tr							
5						View Log	Troubleshoot	Help
ur		Applica	tion	Auto-Run	Every-Min	Status	Password	Remove
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**								
	Application Progress Total Progress Sending request to QuickBooks.				30%			
					0%			
							Add an	Application
						Hide	Exit	

Fixing error QBWC1039

Learn how to fix error QBWC1039 in QuickBooks Desktop.

You might see this error when you connect an app to QuickBooks Desktop using Web Connector. This happens for varied reasons, but don't worry. We'll help you fix it. Visit the links below and follow the applicable steps based on the error message you encountered.

Error QBWC1039 when connecting the QuickBooks Web Connector to MSPbots

Fix error QBWC1039



Fix error QBWC1039

SOLVED • by QuickBooks • QuickBooks Enterprise Suite • 🖒 3 • 🕚 Updated July 16, 2021

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Learn how to fix error QBWC1039 in QuickBooks Desktop.

You might see this error when you connect an app to QuickBooks Desktop using Web Connector. This happens for varied reasons. But don't worry, we'll help you fix it. Follow the steps based on the specific error message you see.

- ▶ QBWC1039: If the QuickBooks company data file is not open...
- ▶ QBWC1039: This application does not have permission to access the QuickBooks company data file...
- ► QBWC1039: Unique OwnerID/FileID pair value required
- ▶ QBWC1039: Unable to add FileID to company file for this Application
- ▶ QBWC1039: There was a problem adding the application. Check QBWCLog.txt for details

Quickbooks On-Premise API documentation

If you can't find the data that you need in our prebuilt datasets, please review the following documentation, then send an email to support@mspbots.ai with the business use case for each dataset. Our development team will review it and let you know the ETA of the dataset.

https://developer.intuit.com/app/developer/qbdesktop/docs/api-reference/qbdesktop

How to Give Financial Access to Other Users

Important: Only the user who linked the Quickbooks API has access to datasets, widgets, and dashboards related to Quickbooks. This user is also the only person who can give other users access to Quickbooks-related assets. Even the admin cannot see the financial data.

Do the following procedure to give other users access to financial data:

1.	Go to User Management	(mspbots.ai)	and search	for the	user to be	e given	access to	the da	ta.
	MSPBÖrg	ക							

	Ç			
<	ⓑ User Management ×			
⊞ Apps	Show Disabled users Disable Enable S	ync Teams User Disable Non - ConnectWise Users		
🗄 Bots	🛛 Excel Export 🖪 PDF Export 🔤 CSV Exp	ort		
I Reports	User Name	First Name Y Last Name Y		
I" Widgets	 doložajo kazor ofesterno 	Edit Salitan 1967		
Datasets	glandai-omania p.m	Edit 27.90 PSPT		
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lick the Edit button beside the user's name. to to Teams User Mapping on the Edit window and select Financial .				

User Name	-photographic procession	A 182	Email	-failing# Such path (up	
First Name	Greg		Last Name	+6623	
Display Name	Drog Mada		Mobile	Mobile	
Manager	Manager		Department	335-3196/354L	Q
Manager Status	Manager Disable • Ena	abled	Department Message Switch	stora géritése.	Q
Manager Status Role Config	Manager Disable Ena Admin (a) + 2 +2	abled	Department Message Switch	afara qikilikba.	Q
Manager Status Role Config Teams User Mapping	Manager Disable Ena Admin + 2 Admin	abled	Department Message Switch CW User Mapping Home Channel	afaran gésikében.	Q

QuickBooks Desktop API Sync List

AccountQuery	https://developer.intuit.com/app/developer/qbdesktop/docs/api- reference/qbdesktop/accountquery
CustomerQuery	https://developer.intuit.com/app/developer/qbdesktop/docs/api- reference/qbdesktop/customerquery
InvoiceQuery	https://developer.intuit.com/app/developer/qbdesktop/docs/api- reference/qbdesktop/invoicequery
JournalEntryQuery	https://developer.intuit.com/app/developer/qbdesktop/docs/api- reference/qbdesktop/journalentryquery
BillQuery	https://developer.intuit.com/app/developer/qbdesktop/docs/api- reference/qbdesktop/billquery
GeneralSummaryReportQuery	https://developer.intuit.com/app/developer/qbdesktop/docs/api- reference/qbdesktop/generalsummaryreportquery
GeneralDetailReportQuery	https://developer.intuit.com/app/developer/qbdesktop/docs/api- reference/qbdesktop/generaldetailreportquery

FAQ

I get QBWC1039 Error

Please see the MSPbots Help article Error QBWC1039 when connecting the QuickBooks Web Connector to MSPbots for steps on how to resolve this error.

You may also view other resolutions here: https://quickbooks.intuit.com/learn-support/en-us/your-books-or-my-company/fix-error-qbwc1039/00/294400#