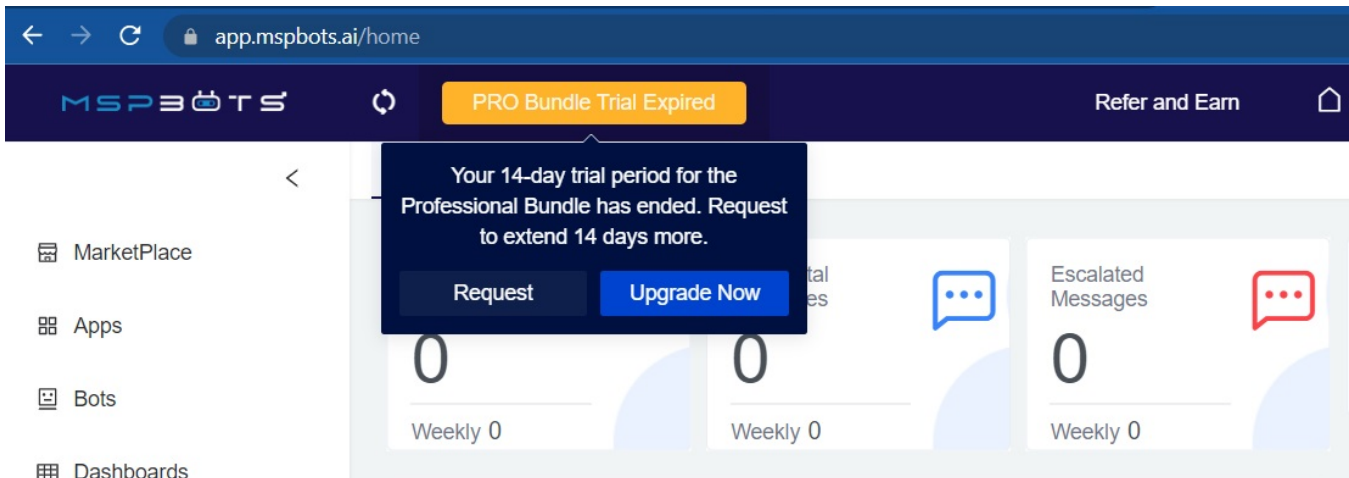


How to Request an Extension of Your Trial Subscription

MSPbots clients are subscribed to the Free Bundle setup by default. This bundle has limited features and user access, and a time-based free trial on system integrations. When your MSPbots free plan becomes fully consumed, you will see a paywall notification at the top of the MSPbots app's screen. You have the option to upgrade to a Startup or Professional bundle, or to request an extension in case you need time to choose which bundle to upgrade to.



To choose a bundle and upgrade, click **Upgrade Now**.

To ask for a trial extension:

1. Click the **Request** button.
2. Answer the questions on the pop-up screen and click **Add** to submit your request.

Request to add 14 days more

×

Please answer the following questions to help us assess and approve your request:

* Why do you need to extend your free trial?

* Are there features or functions that you haven't tried or would like to try or explore more?

☐ Need help from our team for this trial?

Cancel

Add

3. Once approved, you will receive an email confirming the extension of your trial.

Alternatively, you can send an email to support@mspbots.ai.

