

Kaseya VSA Integration Setup

To connect Kaseya VSA to MSPbots, you need to generate the Kaseya token for connecting MSPbots to Kaseya.

How to set up the Kaseya VSA integration:

1. Generate API Access User and Token in Kaseya VSA.
 - a. Log in to Kaseya VSA instance. On the menu, navigate to **System > User Security > Users**.

The screenshot shows the Kaseya VSA web interface. On the left is a navigation menu with 'System' expanded and 'User Security' > 'Users' selected. The main area displays a table of users with columns for User Name, Full Name, and counts. The 'General' tab is active on the right, showing fields for User Name, First Name, Last Name, Email Address, Last Logon (8:26:07 am 09/07/2021), Last Role* (System), Last Scope* (System), and Creation Date (9:42:25 am 07/15/2021). Below this are sections for Current Status (Signed On: Yes, User Status: Enabled) and Staff Member (Organization: myOrg, Department: myOrg.root, Staff Name:).

- b. Use an account with the **System Role** and **Scope** to record the **Username**. Create an account if you have no existing account.
 - c. Click the **Access Token** tab and select **New**.
 - d. Input a **Token Name** and leave the **Expires after the date** field blank.
 - e. Next, go to the **Scopes Assigned** section. Put a checkmark on the **Rest API (Read only)** checkbox and click **Save**.
 - f. Copy the Token on the pop-up.
2. Log in to the MSPbots dashboard as an administrator.
 3. Navigate to **Integrations** and search for **Kaseya VSA**.
 4. Input the **Site**, **User Name**, and **Token**. The Site field is for the URL of your Kaseya VSA instance.

The screenshot shows the 'Kaseya VSA' integration setup form in the MSPbots dashboard. It includes a status bar at the top showing 'Success' and 'Last success auth : 09/01/2022 03:18 CDT'. The form has three input fields: 'Site' (with a placeholder 'https://'), 'User Name' (with a placeholder 'Please Enter User Name'), and 'Token' (with a placeholder 'Please Enter Token'). A 'Save And Sync' button is at the bottom.

5. Click **Save and Sync**.

