Kaseya VSA Integration Setup

To connect Kaseya VSA to MSPbots, you need to generate the Kaseya token for connecting MSPbots to Kaseya.

How to set up the Kaseya VSA integration:

- 1. Generate API Access User and Token in Kaseya VSA.
 - a. Log in to Kaseya VSA instance. On the menu, navigate to System > User Security > Users.

| k | SA Q Search for | machines | | | | | | | |
|----|---|---------------------------------------|------------------|-------------|----------------|-------------------|----------------------|--------|---------------|
| = | Q Search Navigation | ● New Edit Re Id 4 1 of 1 > P | ename 😵 Delete 🖸 | 💶 Set Passv | vord 🔒 Force (| Change 🖌 Enable (| O Disable O Log Off | Scopes | Access Tokens |
| \$ | System | User Name | Full Name | | | Basic | | | |
| ÷ | User Settings | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | | 0 | 2 | User Name*: | | | |
| | Preferences | | | 0 | 45 | First Name: | | | |
| | | | | 0 | 59 | Last Name*: | | | |
| ÷ | Change Logon UI Mode System Preferences | | | 0 | 6 | Email Address: | | | |
| | | | | 0 | 2 | Last Logon: | 8:26:07 am 09/07/202 | 1 | |
| | | | | 0 | 0 | Last Role*: | System | | |
| | Naming Policy | | | 0 | 16 | Last Scope*: | System | | |
| ~ | liser Security | | | | | Creation Date: | 9:42:25 am 07/15/202 | 1 | |
| | Usor | | | | | Current Status | | | |
| | Users | | | | | Signed On: | Yes | | |
| | User Roles | | | | | User Status: | Enabled | | |
| | Machine Roles | | | | | | | | |
| | Scopes | | | | | Staff Member | | | |
| | Logon Hours | | | | | Organization: | myOrg | | |
| | User History | | | | | Department: | myOrg.root | | |
| | User filstory | | | | | Staff Name: | | | |
| Ŧ | Orgs/Groups/Depts/Staff | | | | | | | | |
| | Manage | | | | | | | | |
| | Set-up Types | | | | | | | | |

- b. Use an account with the System Role and Scope to record the Username. Create an account if you have no existing account.
- c. Click the Access Token tab and select New.
- d. Input a Token Name and leave the Expires after the date field blank.
- e. Next, go to the Scopes Assigned section. Put a checkmark on the Rest API (Read only) checkbox and click Save.
- f. Copy the Token on the pop-up.
- 2. Log in to the MSPbots dashboard as an administrator.
- 3. Navigate to Integrations and search for Kaseya VSA.
- 4. Input the Site, User Name, and Token. The Site field is for the URL of your Kaseya VSA instance.

| 15 | Kaseya VSA Success Last success auth: 09/01/2022 03:18 CDT Type : RMM | ▷ €1 | * ⑦… |
|----|---|------|------|
| - | * Site : | | |
| | Https:// Please Enter Site | | |
| | * User Name : | | |
| | Please Enter User Name | | |
| | * Token : | | |
| | Please Enter Token | Jac. | |
| | Save And Sync | | |
| | | | |

5. Click Save and Sync.