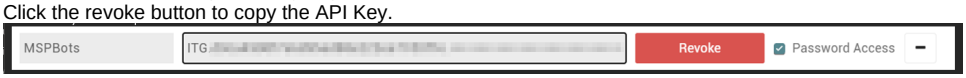
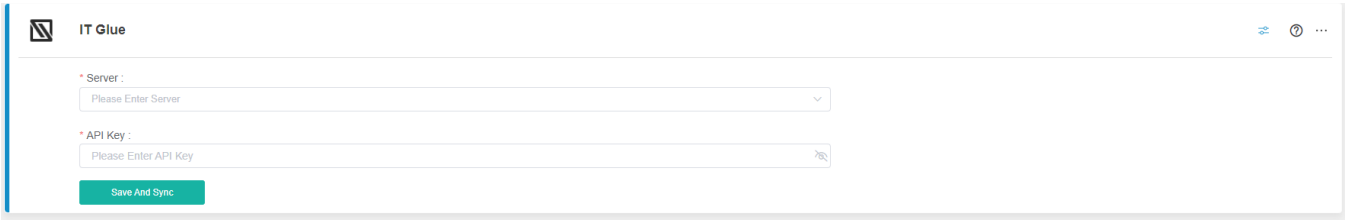
IT Glue Integration Setup

You need to provide your site domain and API key to connect IT Glue to MSPbots.

To set up the MSPbots integration with IT Glue:

1. Configure a domain name in the server.
2. Follow the steps below to get the API key:
3. Log in to IT Glue as an administrator and create an API key.
    a. Click **Account** in the top menu bar.
    b. Select **Settings** from the left navigation.
    c. Select the **API Keys** tab.
    d. Click the **plus sign** to create a new API key.
    e. Enter a **Name** for the key (example: MSPbots).
    f. Tick the **Password Access** checkbox.
    Important: If the Password Access checkbox is not selected, the integration will not work and will return an error in MSPbots.
    g. Click **Generate API Key**. The key is generated.
    h. Click the revoke button to copy the API Key.



4. Log in to MSPbots as an administrator and navigate to **Integrations**.
5. Find IT Glue and click it.
6. Provide the Server and the API key in their corresponding fields.
7. Click the **Save and Sync** button.