

Installing the MSPbots App in Teams

MSPbots is integrated with Microsoft Teams to send alerts and messages to specific members of your company. Installing MSPbots and authorizing it is important to make the app work successfully and according to your requirements.

There are two ways to install MSPbots:

- A. [Install from Microsoft AppSource.](#)
- B. [Install from Microsoft Teams.](#)

A. Install from Microsoft AppSource.

To install MSPbots from Microsoft AppSource:

1. Find the [MSPbots App](#) in Microsoft AppSource.
2. Click the **Get it now** button.
3. Sign in to Microsoft AppSource.
4. Read the Terms of Use and Privacy Policy then tick the checkbox. Click **Continue**.
5. When the MSPbots window appears, click **Open**.
6. Send a message to MSPbots chat by typing **help**, for example. This will initiate a conversation and authorize MSPbots to send messages to your channel or email.

B. Install from Microsoft Teams.

To install MSPbots from Microsoft Teams:

1. Click **App** from the Teams menu.
2. Search for **MSPbots** and click it.
3. Once the MSPbots window opens, click the **Add** button.
4. Follow the prompts.
5. Once installed, send a message to MSPbots chat by typing **help**, for example. This will initiate a conversation and authorize MSPbots to send messages to your channel or email.