How to Discontinue or Remove an Integration with MSPbots

Connections need to be removed from Integrations when a client stops using the connected software. This page shows how to do this.

Perform the following procedure to remove a connection:

1. Log in to MSPbots as an administrator and navigate to Settings > Get Started.



2. When the About Your MSP view appears, go to the section that the software belongs to. For example Other Software.

	<	企	Get Started \times			
器 Apps						
🗉 Bots			About your MSP			
I Reports			Help us to understand	d vour business env	vironmen	t so we can help determine the best automation bots for you
I Widgets				,		······································
Datasets			Honey CRM 🛞		∨ ⊘	
<i>a</i>			* Reporting / Dashboa	ard Software		
			BrightGauge 🛞		~ ⊘	
o Settings	^		* Attendance Software	е		
Get Started			Tsheets 🛞		~ ⊘	
			* Which peer groups a	are you in?		
			Other 🛞		~ 0	Tech Exec Group
			* BackUp Disaster Re	ecovery Software		
			StorageCraft 🛞 +	1	~ ⊘	
		Г	* Other Software			7
			CrewHu 🛞 + 1		~ ⊘	

3. Uncheck the software that needs to be disconnected. For example, remove the checkmark on Liongard to disconnect it from MSPbots.

Liongard	~
SmileBack	
CloudRadial	
Audit For IT	
PassPortal	
CrewHu	~
IT Glue	~
Simplesat	
CrewHu 🛞 + 2	~ @

4. Click Save.

5. Verify if the disconnection is successful:

Save

a. Switch to the client's view and go to Integrations.

b. Navigate to **Other Available Integrations.** The removed software should be found here. If it were Liongard, it should appear in this section.

Other Available Integrations

