

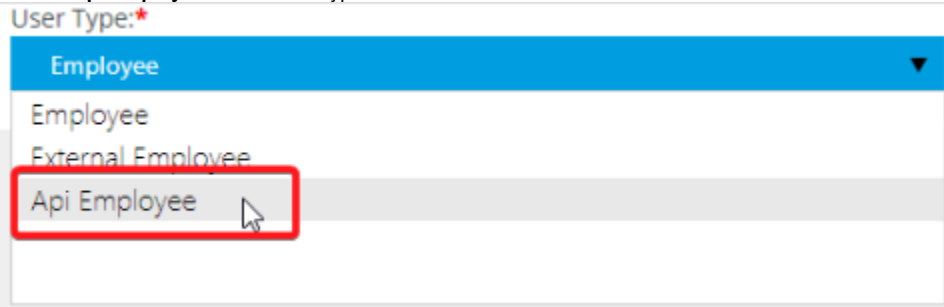
Kaseya BMS Integration Setup

How to Connect Kaseya BMS to MSPbots using API only user account

Kaseya BMS now allows for new user types based on API only access. This user type in BMS does not allow direct login but has read/write permission.

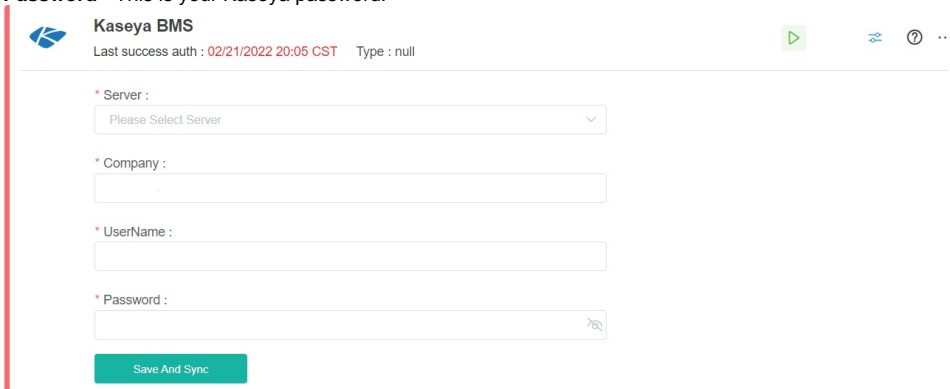
To set up API user type:

1. Create a new employee in **HR > Employees**.
2. Choose **Api Employee** as the User Type.



Important: According to Kaseya's help desk, API users will no longer be enforced for multi-factor authentication. If your tenant's setting for Require MFA for non-SSO users is set to "Yes," the API user will be able to generate the access token. For more information, please see [Dedicated BMI API integration account in PSA](#).

3. Click **Save**.
4. Go to the MSPbots app and navigate to Integrations.
5. Search for Kaseya BMS and enter the following information.
 - a. **Server** - Select from the following servers:
 - Vorex - www.vorexlogin.com
 - BMS US - bms.kaseya.com
 - BMS UK/EMEA - bmsema.kaseya.com
 - b. **Company** - Provide the company name used to log in to Kaseya.
 - c. **UserName** - Enter your Kaseya username. Make sure this is associated with a root user to prevent data discrepancies.
 - d. **Password** - This is your Kaseya password.



6. Click **Save And Sync**.
7. Test your connection.