How to set up MSPbots to send messages to a Microsoft Teams channel

Sending alerts to a user-selected Microsoft Teams channel may not be successful on the first attempt. This is due to Microsoft security features that prevent MSPbots from automatically sending messages to Teams channels.

To successfully send alerts, you need to install MSPbots in Teams and authorize MSPbots to access the Teams channel where you want the messages sent. You can do this by adding the MSPbots to Teams and initiating a conversation to let the channel recognize MSPbots.

To configure MSPbots to send a message to a specific channel:

- 1. Open Microsoft Teams and click **Teams** on the menu.
- 2. Go to your main channel and click on the ellipsis button.

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3. Select Manage Team.

4. Click Apps and search for MSPbots on the list of apps that appears.

Your teams				
MP MSPbots.ai		Members Apps 3 more ~		
		Unfortunately, it looks like your team settings don't allow adding apps right now. Talk to your team owner about adjusting your settings.		
		MSPBots MSPbots harnesses Robotic Process Automation to build intelligent bots f		

5. When the MSPbots window appears, select Add to a team from the dropdown list.

MSPBots IT/Admin, Productivity, W Publisher attested	torkflow & business management
Open 💦	😁 MSPbots - Learn how it can help your 🔍 🔺
Add to a team	
Add to a meeting	Watch on Yealibe MSPbots harnesses Robotic Process Automation to build intelligent bots for MSPs.
	MSPbots uses Robotic Process Automation (RPA) to create bots specifically for (T Managed Service Providers (MSPs). We integrate with ConnectWise Manage and other programs to automate MSPs' mundane and repetitive business processes, leading to higher efficiency and greater productivity.
	Bots
By using MSPBots, you agree to the privacy policy and terms of use.	Chat with the app to ask questions and find info

6. You should see your chosen channel appear on the Type a team or channel name field on the window that appears. Click the Set up a bot button.

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	Set up MSPBots for a team					
	MSPBots will be available for the entire team, but you can start using it in the channel you choose					
	Type a team or channel name					
	ShowTech Teams > General X					
< Back	Set up a bot					

7. Initiate a conversation by sending a message to MSPbots. Example: @mspbots help.

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